



Internet Quota (IQ) & Quala Reporting Module

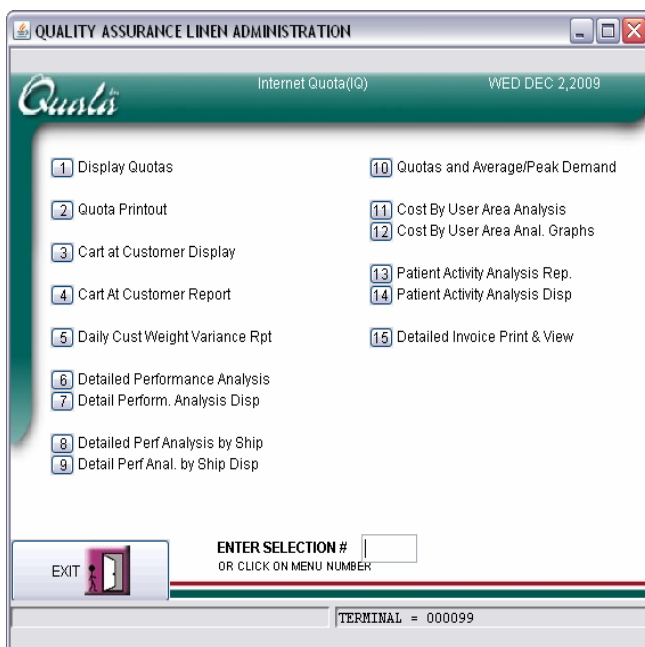


Allocating space inside a hospital or long-term care facility for clean linens (soiled linens as well) is difficult due to the costs involved and prevailing space constraints. Because of these realities, London Hospital Linen Service employs a top-up, just-in-time linen delivery program with its partner hospitals.

For this system to work efficiently, linens have to be delivered/picked-up at consistent times and quantities have to be sufficient to meet daily requirements.

How we make this task less onerous for hospital staff is through our Internet Quota (IQ) program and Quala Reporting Module. The IQ program simplifies ordering and provides more control over inventory requirements. It allows general linen or surgical packs to be selected based on demand, makes instant updates to daily quotas, and access to secure, real-time online reports.

The IQ program, available since 2001, is suitable for hospitals of any size. We provide free on-site training for hospitals that transition to this technology.



Product Features:

- Simplifies linen ordering and provides more control inventory requirements
- Capture data through hand-held PDA
- Upload data to LHLS servers through our website and the Quala reporting Module
- Automatically generate next-day order/pick sheets
- Make instant updates to daily quotas
- Access secure, real-time online reports
- Suitable for hospitals of any size
- On-site training provided free of charge

Internet Quota (IQ) & Quala Reporting Module

Internet Quota (IQ) Program

Get exactly what you need from one online source
The Internet Quota (IQ) program is intended to streamline the process of data collection and determining of daily linen order requirements. An easy-to-use hand-held device captures the linen requirements of each floor/unit/department. Staff then uploads the data to London Hospital Linen Service servers through our website and the Quala Reporting Module.

The next day order/pick sheet is then automatically generated for our shippers and cart makeup personnel. The IQ program is fully customizable to meet the logistical needs of any hospital.

Those who join the IQ program will have their cart delivery system transition from an exchange cart program to a top-up style system, therefore reducing the double-handling of linens, as well as reducing the risk of cross contamination through the re-distribution of linens from one floor to another, which helps maintain infection control.

“Counters” Provided Free of Charge

The IQ program requires commitment and consistency for it to work smoothly. The reality, however, is many hospitals are unable to dedicate staff to this task. As such, we are prepared to provide “counters” to help execute this program.

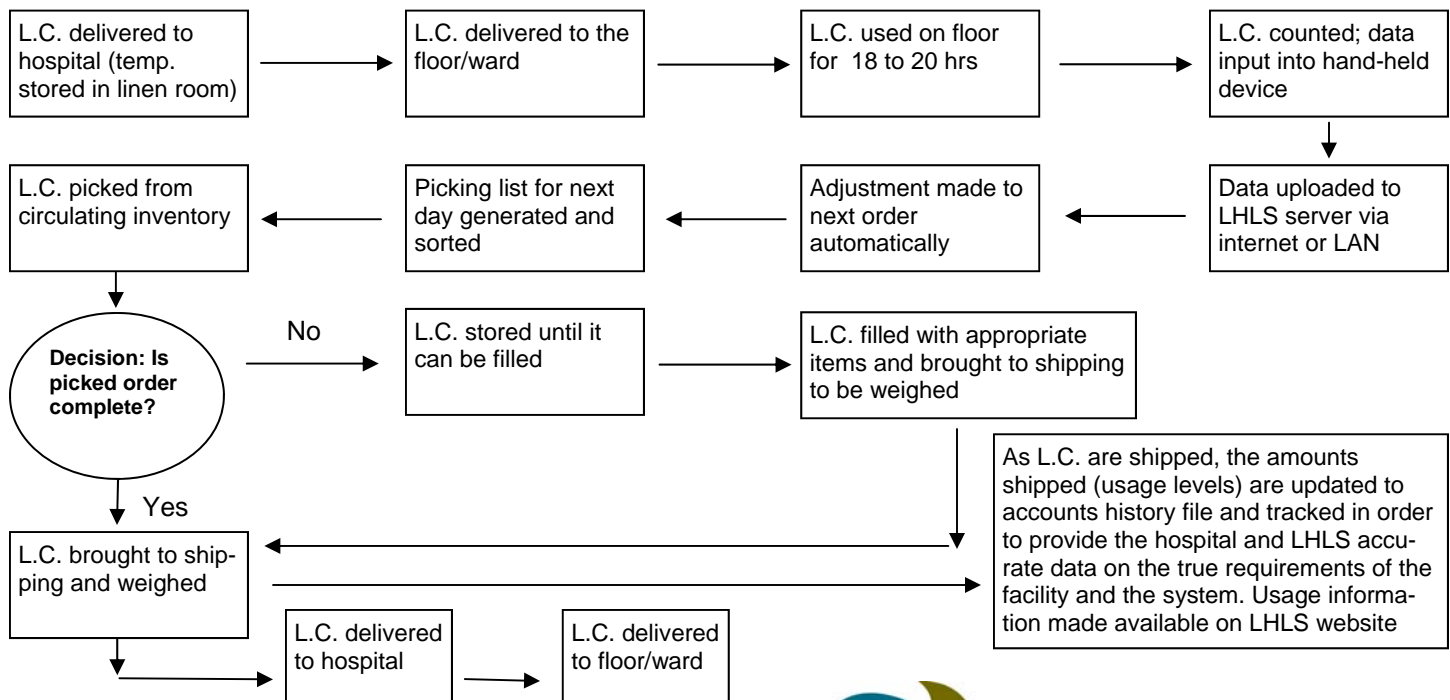
Reporting

Detailed Performance Analysis: Provides a snapshot of activity for whole facility over a defined period of time.

Detailed Performance Analysis by Ship to: Provides a detailed snapshot of the activity of each individual area within a facility over a defined period of time.

Quota and Average Peak Demand: Provides an analysis of the weekly quota level, versus the average demand and peak demand, letting the hospital accurately assess the desired quota level.

Linen Management Program Process Flow Chart



For product information

519-438-2925 www.lhls.ca

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Linen Service Inc.

Together, we've got it covered